

## Axis ASAP– KYC Offer Terms and Conditions (Bluetooth speakers)

Any customer participating in the Axis Bank's - Axis ASAP - KYC Offer, shall be deemed to have read, understood and accepted these terms and conditions and agree to be bound by these terms & conditions and shall be regulated by the provisions/ conditions of the specified products and services provided by the Axis Bank through Axis Mobile. These terms and conditions shall be in addition to and not in derogation to any other applicable terms and conditions of any product & services offered by Bank and/or such other terms and conditions as may be specified by the Bank.

**"Campaign"** shall mean "Axis ASAP KYC Campaign" & includes the offer given by Axis Bank to the eligible Customers (as defined under) during the campaign period (as defined under).

**Definitions:** For the purposes of these terms and conditions:

**"Customer"** shall mean existing Axis Bank ASAP savings account holder who has opened an Axis ASAP account and has not completed his KYC and is eligible for Axis Bank Service(s). Only those customers who have received communication from Axis Bank with respect to the captioned Offer will be eligible to participate in the offer.

**"Campaign Period"**: Campaign valid till 31<sup>st</sup> August 2019

**"Offer"** shall mean on successful KYC completion Axis ASAP savings account customers shall get alliance partner's accessory (namely Solo Pump – Rugby Bluetooth Speakers) that can be availed by Axis ASAP customer at MRP Rs.0 but by paying shipping and handling charge of Rs 399 plus applicable taxes during the Offer Period. Valid for only those customers who have received communication regarding the offer from Axis Bank.

**"KYC completion"** shall mean

Customer successfully provides biometric authentication at any Axis Bank branch by voluntarily using their Aadhaar details & are desirous of receiving their entitled benefits or subsidies of welfare schemes funded from the consolidated fund of India directly in their ASAP Account.

Or

Customer successfully submitting his valid KYC documents as defined under valid KYC documents.

**"Valid KYC documents"** In case of non-Biometric KYC process: Customer to carry recent photograph, PAN Card and Document for establishing proof of identity and address: (submit any one from the below list)

1. Valid Passport
2. Pan card (separate address proof required)
3. Valid Permanent Driving license
  - a. DL issued by state of Maharashtra not acceptable as address proof document.

- b. Driving License, irrespective of the same being issued in any state, if it bears a notation "Not to be accepted as address proof" then the same will not be acceptable as address proof. The same can still be accepted as identity proof
4. Election Card / Voter's ID card
  5. Job card issued by NREGA (National Rural Employment Guarantee Act, 2005)

**"Alliance Partner"** shall mean "Flatworld Trading Pvt Ltd ", who has entered into an alliance agreement with Axis Bank for purpose of providing the Offer.

**"Products/Services"** shall mean the goods/benefits/facilities offered by the Alliance Partner.

### **Offer Details**

1. Any Axis ASAP customers who has received communication from Axis Bank with respect to the captioned Offer and completes his KYC during the offer period shall be eligible for the offer. Such Customer will receive a unique promo code from Axis Bank on his registered mobile number within 60 working days of KYC completion and can avail the offer by visiting Alliance partner's website and paying shipping and handling charge of Rs 399 plus applicable taxes.
2. Payment for shipping and handling charges plus applicable taxes can be done only using Axis Bank ASAP Account through Internet Banking, Debit Card and UPI.
3. Customer will receive the promo code only via an SMS and only on Mobile no which is registered with his/her Axis ASAP Savings Bank Account
4. Every Customer would be eligible for the offer only once during the campaign period and only if the customer has completed KYC post communication received.
5. Customer would receive the product only after he has successfully paid the shipping and handling charges to Alliance partner.
6. The offer is non-transferable, non-binding and non - encashable.
7. The offer is not valid for Void Transactions.
8. The offer is valid only till stock lasts.

### **Steps to avail the offer**

Customers who are eligible for the said offer shall follow the below mentioned process to avail offer.

1. You will receive a unique promo code from Axis bank on your registered Mobile number. Promo code is non-transferable
2. Click on Redeem Now button on page [www.axisbank.com/grab-deals/online-offers/offer-detail/axis-asap](http://www.axisbank.com/grab-deals/online-offers/offer-detail/axis-asap)
3. You will be redirected to our partner vendor website
4. Select product and add to cart
5. Enter the coupon code shared to you at the time of booking to be eligible for the offer during checkout before making payment.

6. Only If eligible, your offer will be applied on the selected product
7. Enter your Delivery Address and other details and finalize your order
8. Make payment of shipping and handling charges plus applicable taxes (if any) using Axis Bank ASAP Account through Internet Banking, Debit Card or UPI.
9. Product selected by the Axis Bank customer will be delivered by Alliance partner to the customer within 28 working days.

### **Terms Prescribed by Axis bank**

1. Axis Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit or of the Products/Services under the Offer provided by "Flatworld Trading Pvt Ltd".
2. The existence of a dispute, if any, regarding the Offer shall not constitute any claim against Axis Bank and shall be addressed directly by Flatworld Trading Pvt Ltd. In the event of any customer claims arising due to any acts and omission on the part of Axis Bank or claims or fraud related to the Axis Bank Internet Banking, or Axis Mobile App shall be liable to address such disputes.
3. All communication / notices with regard to the said claims attributable to Flatworld India Ltd. should be addressed to , Flatworld Trading Pvt Ltd : A1009, Samarth Aishwarya, lokhandwala, Andheri west , Mumbai – 400053. In all matters relating to the terms & conditions of this campaign, the decision taken by Axis Bank shall be the final and will be binding on the Customers.
4. Axis Bank, at its discretion, can withdraw/cancel/alter the terms of this campaign, before the expiry of campaign period, without any prior notice or communication to Customer.
5. Axis Bank will not be responsible or liable in case the campaign is not configured or could not be availed due to malfunction, delay, traffic congestion on any internet/telephone network or line, computer on-line system, servers or providers, mobile handset, computer equipment, software, or website. Customer cannot claim any loss, cost or damages from Axis Bank which may arise due to these technical reasons.
6. Incomplete / rejected / invalid / returned /disputed or unauthorized/ fraudulent financial transactions/payments/KYC shall not be considered for this campaign.

7. These terms and conditions shall be governed by the laws of India. The courts at Mumbai shall have the exclusive jurisdiction in respect of any disputes with respect to all the subject matter with relation to the campaign/offer.
8. These terms and conditions and an arrangement herein shall be subject to applicable RBI guidelines issued from time to time and prevailing law and regulations, from time to time.
9. Axis Bank reserves the right to modify/ change all or any of the terms and conditions contained herein as per its discretion without assigning any reasons or without any prior intimation/notice whatsoever. Axis Bank will not be liable in any manner whatsoever for any loss/ damage /claim/injury that may arise due to withdrawal or change in the terms and conditions of the Campaign or discontinuation of it.
10. The Campaign is not available wherever prohibited and/or on products/services for which such offers cannot be made available for any reason whatsoever.
11. Axis Bank reserves the right to disqualify any Customer from the benefits of the campaign, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the campaign and such decision of Axis Bank shall be final and binding on all parties.
12. Customer/s whose account has been classified as delinquent before or during the currency of the campaign period will not be eligible for the benefits of the campaign and Axis Bank's discretion in this regard shall be final.
13. This Campaign is subject to applicable law and regulations and would be modified / discontinued based on the prevailing law / regulation at any point of time and Axis Bank shall not be under any liability or obligation to continue implementation of the said Campaign till such time the terms are modified by Axis Bank as per the prevailing/ amended law at that point of time. In the event, that the Campaign cannot be continued without total compliance of the prevailing law at any point of time, 'this Campaign shall be deemed to be terminated forthwith from the date when the amended law restricting / prohibiting the Campaign comes into force.
14. The Customer agrees to indemnify and keep Axis Bank indemnified for any loss or damage that Axis Bank may suffer with respect to the Campaign / Offer including but not limited to any fraudulent and/or illegal transaction or any misrepresentation made by the Customer while participating in this Campaign / Offer.
15. Axis Bank makes no representation and disclaims all express, implied, warranties of any kind to the Customer and/or any third party including, without limitation, warranties as to accuracy, timeliness, completeness, merchantability, or fitness for any particular purpose.
16. Axis Bank is not responsible for any errors and/or omissions in the terms and conditions contained herein. All information is provided on "as is" basis without warranty of any kind.
17. In the event of any conflict or inconsistency regarding any instructions and conditions on any advertising or promotional material relating to the Campaign / Offer, these Terms and Conditions shall prevail over all such other instructions and conditions failure by

Axis Bank to enforce any of its rights at any stage does not constitute a waiver of those rights.

18. In case of any queries or clarification on the Offer, the customer can contact our customer service desk. All escalations related to this campaign will be valid till 31<sup>st</sup> October 2019
19. All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to Alliance Partner directly at the below mentioned email id support@matrixrage.com without any reference to Axis Bank. The same shall be addressed by Flatworld India Ltd. within 15 working days of transaction.
20. Customer can also share his complaints Email: support@matrixrage.com (responses shall be provided in 24 to 48 working hours)
21. The payment made by the customer for the aforesaid shipping and handling charges includes applicable taxes and Payment Gateway fees, if any applicable.
22. This Offer is subject to applicable law and regulations.

#### **Terms and Conditions as prescribed by Alliance Partner Flatworld Rewards**

1. All offers are valid till stocks last.
2. All offers are valid for limited period only.
3. The benefits under the offer CANNOT be clubbed with other offers running on the Flatworld Rewards website.
4. Orders shall be delivered only within India.
5. Product Image used is for representation purpose and color of actual product can differ from the image.
6. Offer is valid only for Retail/Individual customers and not for corporate/bulk bookings.
7. This offer is conducted at the sole discretion of Flatworld Trading Pvt Ltd. In case of any disputes, the final decision will rest with Flatworld Trading Pvt Ltd.
8. Any person availing of this offer shall be deemed to have accepted these Terms and Conditions.
9. Axis Bank and Flatworld Trading Pvt Ltd reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
10. Axis Bank/Flatworld Trading Pvt Ltd shall not be liable for issues related to technical, human error whatsoever, e.g. wrong promotion number being entered by the customer or the customer being logged out of the system.
11. Any and all taxes, including without any limitation, income tax (of any) applicable on this offer and the rewards/benefits thereto shall be borne by the customer and shall deposit the

applicable amount of taxes [if any] to applicable governmental authorities before user could avail any benefits, unless otherwise mandated under the applicable laws.

12. All disputes, if any, arising out of or in connection with or as a result of above offers or otherwise relating here to shall be subjected to the exclusive jurisdiction of the competent courts/tribunals in Mumbai only, irrespective of whether courts/tribunals in other areas have concurrent or similar jurisdiction.