

Terms & Conditions “Destination Campaign Munich 2019“

These terms and conditions (“Terms”) shall be applicable to the Cardholder (as defined hereinafter) participating in the offer who agrees to be bound by the same and shall regulate the provisions of the specified products and services provided by the Axis Bank. Any Cardholder participating in the Offer shall be deemed to have read, understood and accepted these terms and conditions and these Terms shall be in addition to and not in derogation of other applicable terms and conditions of any account or any other facility/services offered by the Bank and/or such other terms and conditions as may be specified by the Bank.

1. Offer:

3 Miles & More Axis Bank Credit Card holders with the highest eligible spends stand a chance to win a trip to Munich with a partner. The offer trip includes:

- Premium Economy class return flights from India to Munich for (2) two on Lufthansa Airlines [●] subject to Terms for Lufthansa Premium Economy Class Flight Tickets mentioned herein below
- 3 nights stay in a double room at 5* Hotel Andaz Munich [●] subject to Terms for Hotel Stay as mentioned herein below

2. Offer Eligibility and Eligible Group

- Entry to this campaign is restricted to Miles & More Axis Bank Credit Card holders who meet the minimum spend transactions of **INR 600,000** in the period of **15.06.2019 till 15.08.2019**
- Entry to this campaign is further restricted to Miles & More Axis Bank Credit Card holders who are also members of the World of Hyatt program in good standing during the offer period and through the date of certificate redemption.
Visit <https://world.hyatt.com/content/gp/en/enroll.html> to enroll; membership is free

3. Offer Period

15th June 2019- 15th August 2019 (both days included)

Winners will be communicated via email or call by Axis Bank on their registered email id and mobile number only by 30.08.2019 to follow the process for booking their flight and hotel stay

Definition

“Miles & More Axis Bank Credit” or “Cardholder” means a co-branded card issued by Axis Bank Limited pursuant to cobranded arrangement with Miles & More GmbH.

“Miles & More Axis Bank Credit Cardholders” mean and include the Credit Cardholders to whom Miles & More Credit Cards are issued by Axis Bank Limited.

“Miles & More Account” & “Miles & More Service Card Number” is defined as per the Miles & More terms and conditions available at www.miles-and-more.com

“Eligible Spend” mean all spend transactions that earn award miles (spends excluding reversals, fraud transactions, fee payments, cash withdrawals, interest charges, transactions converted to EMI, Fuel Transactions)

“World of Hyatt” is the term used to refer to the then-current guest loyalty program being offered by Hyatt. (The term “Hyatt” is used in these Terms and Conditions for convenience to refer to Hyatt Hotels Corporation and/or one or more of its affiliates.)

Offer Terms and Conditions

- The offer is valid for only selective Miles & More Axis Bank Credit Cardholders to whom the formal offer communication via email and/or SMS on their registered email ID and/or mobile number has been sent by Axis Bank and/or Miles & More GmbH
- Spends include all Miles eligible purchase transactions on the Primary and the Add-on cards. It does not include any cash withdrawals and installment spends as well as fuel transactions
- The Campaign referred to as “Offer Period”, starts from 15th June 2019 and ends on 15th August 2019 (both days inclusive). The Miles & More Axis Bank World Credit Card transactions from 00:01hrs on 15th June 2019 to 23:59hrs 15th August 2019 will only be eligible for this Offer Period
- Axis Bank and Miles & More GmbH can modify, amend, change or revoke the offers at any time without assigning any reason; the same shall be communicated accordingly to the cardholders through one or more channels including mail/email/SMS/Statements/Axis Bank Website/Miles & More website
- These Terms and Conditions are in addition to the Terms and Conditions of Miles & More program, Miles & More Axis Bank Credit Card terms and conditions for earning, redemption and non-expiry of award miles.
- All the Terms and Conditions mentioned herein can be amended or modified at any time at the sole discretion of the Axis Bank Limited. The aforesaid offer is subject to applicable law and regulations and would be modified/ discontinued based on the prevailing laws / regulations at any point of time and neither party shall be under any liability or obligation or continue implementation of the said offer till such time the terms of the said offer are modified as per the prevailing / amended law at that point of time. In the event, that the offer cannot be continued without total compliance of prevailing law at any point of time, this offer shall be deemed to be terminated forthwith from the date when the amended law restricting/ prohibiting the offer comes into force. Any dispute relating to the offer of the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only. These Terms and Conditions are governed by the laws of India.
- If a Cardholder is eligible for more than one offer available simultaneously, in that case such two offers cannot be combined by that Cardholder. It shall be entirely at discretion of Axis Bank Limited to consider any exceptions to such condition.
- By participating in the offer, the Cardholder agrees to have read, understood and accepted the Terms & Conditions mentioned herein or mentioned on the websites of Axis Bank and Miles & More and bound by the same.
- Axis Bank does not hold any guarantee/ warranty or makes no representation on part of Miles & More and would not be liable to the Cardholder in any manner whatsoever or howsoever including but not limited to any financial loss/ damage that may arise in connection with use and access of the portals viz; www.lufthansa.com/india.
- Neither Axis Bank nor any of its subsidiaries assumes any responsibility for the services offered by Miles & More, Hyatt and Lufthansa Airlines.
- Axis Bank and Miles & More reserves their respective right to disqualify any Cardholder from the benefits of the Offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer offered by them.

- Miles & More may impose additional terms and conditions in respect of the offer and those terms and conditions shall be in addition to the existing Terms and Conditions of the offer.
- Axis Bank reserves its first right to decide any matter / dispute relating to the offer and the decision of Axis Bank therein shall be final and binding in all respects.
- All taxes, duties, levies or other statutory dues and charges payable in service availed through www.lufthansa.com/india within the offer period shall be borne by the Cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues and charges.
- The offer is void where prohibited by Law.
- These Terms and Conditions and an arrangement herein shall be subject to applicable RBI guidelines issued from time to time and prevailing law and regulations.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- Cardholder/s whose account has been classified as delinquent before or during the currency of the offer will not be eligible for the benefits of the offer. Bank's discretion in this regard shall be final and the same cannot be questioned by the Cardholder/s.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- Axis Bank reserves the right to modify / alter all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
- Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by the Merchants. Any dispute or claim regarding the goods and services must be resolved by the Cardholder/s with the Merchant directly without any reference to Axis Bank.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the Cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever
- Those involved in the promotion and execution of the draw, employees of Miles & More GmbH, Lufthansa German Airlines, Hyatt
- Hotels or Axis Bank Ltd. and their families or agents will not be a part of the campaign

Terms for Lufthansa Premium Economy Class Flight Tickets:

- The travel has to be completed before 31st December 2019
- Collection of miles is not possible on these tickets.
- All applicable taxes, gratuity or any incidental charges are not included in the prize and have to be borne by the winner.
- Subsequent to the verification of eligible entries, the winners will be selected by sweepstakes.
- Prizes are non-transferable & no cash alternatives will be provided.
- Winners must comply with all terms and conditions set forth in these official rules and winning are contingent upon fulfilling of all such requirements.
- The winner must accept the Prize as it is.
- All prizes not collected after the stipulated date will be forfeited.
- In the event benefits involve travel, the selected participant shall be responsible for procuring and paying the cost of all the legal documents and procedures in order to travel, including visas, insurance etc. and any other documents.
- Winner to send us booking requests, at least 3 weeks in advance.
- Tickets will not be valid during trade fairs and special events. Blackout dates will be advised to the winner.
- Tickets cannot be clubbed with any other promotions.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.

Terms for Hotel Stay:

- A three-night stay in a standard, double occupancy room for winner and one guest at Andaz Munich, located at Leopoldstraße 170, 80804 München, Germany
- The three-night stay certificate must be used on or before December 31, 2019. Each winner must request Andaz Munich to book at least three weeks in advance of proposed time of arrival and must present their World of Hyatt membership number at time of booking; subject to availability
- Winner must be a World of Hyatt program member in good standing at time of booking and stay. Prizes are for room nights and corresponding applicable taxes only.
- All fees, costs, meals, excursions, services, incidentals, gratuity, transportation, and any other expenses not specified herein are the sole and exclusive responsibility of the prize winners
- Blackout dates include: Oktoberfest (21.09.-05.10.), Expo real (06.10.-10.10.), Productonia (11.11.-15.11.)
- Winner cannot combine the stay certificate with any other offer. Winner is not eligible to earn World of Hyatt points, or points in the loyalty program of any other affiliated vendor of World of Hyatt, when redeeming the stay certificate
- Winner must redeem all elements of the prize in one stay; any unused portions of the prize shall be forfeited by the winner and Hyatt shall have no further obligation with respect to the prize or portion of the prize. Prizes only valid at Andaz Munich, and are not valid at any other hotel
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer for Hotel Stay.
- Hyatt Corporation, Andaz Munich, and their respective officers, directors, members, managers, employees, representatives and agents shall be released, hold harmless and indemnified, for any

liability whatsoever for injuries or damages of any kind sustained in connection with the use, acceptance, possession, misuse or awarding of the prize

- For reservations please contact munich@andaz.com or 4989904219-1234