

## Terms and Conditions for Freecharge Offer on Axis Bank Credit/Debit Cards

(Jan'18 - Mar'18)

## Offer Terms and Conditions:

- Offer: 50% cashback on Freecharge (Mobile App/Mobile site/Website) on your first Recharge/Bill payment transaction using your Axis Bank Credit/Debit Card.
- Maximum cashback Rs.100 per Freecharge user.
- Offer is valid for new Freecharge users only. Applicable only on first eligible transaction using Axis Bank Credit or Debit Card.
- Customer needs to use the PromoCode mentioned in the SMS/communication received from the bank to avail the cashback.
- Offer validity dates: 11<sup>th</sup> January 2018 to 31<sup>st</sup> March 2018.
- The cashback would be credited to customer's Freecharge wallet within 24 hours of completing a valid transaction.
- Valid only Once per New User and / or Credit Card and / or Debit Card.
- Cashback credited can be redeemed within 185 days from date of credit and is non-transferable.
- Not Valid for Add Cash Transactions and transactions done via Freecharge Balance, NetBanking & UPI.
- Offer is not applicable on virtual/ prepaid/temporary/international cards.
- The offer can be availed only once using an Axis bank Credit or Debit Card.
- Freecharge Bill Payment Categories on which offer is applicable: Mobile(Prepaid/Postpaid), DTH, DataCard, Electricity, Landline, Broadband, Gas, Water, Metro.
- Complete payment needs to be made using Axis Bank Credit or Debit card to avail the offer.
- Offer valid on transactions done on Axis Bank Retail Credit and Debit Cards only. This offer is not valid on Corporate Credit Cards and NRE Debit Cards.
- No two offers can be clubbed to avail the cashback offer at Freecharge.
- The offer will be valid during the promotion period only which will be at the sole discretion of Freecharge & Axis Bank.
- For any offer related queries please email at: care@freecharge.com

## **Standard Terms and Conditions:**

- Freecharge & Axis Bank retains the right to change or discontinue the offer at any time during the promotion period without prior notice.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 3 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The decision of Freecharge & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- Freecharge and Axis Bank reserve the right at any time, without notice and without assigning any reason, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw/discontinue it altogether.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to
  malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers
  or providers, computer equipment, software, or website.

- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card/Debit Card issued by Axis Bank
- Axis Bank and Freecharge only offer cashback on purchase of goods and services of the Merchant by using
  Axis Bank Credit Card and Axis Bank holds out no warranty or makes no representation about the quality,
  delivery or otherwise of the goods and services offered/sold by the Merchant. Any dispute or claim
  regarding the goods and/or services must be resolved by the Cardholder with the Merchant directly
  without any reference to Axis Bank.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation
  to purchase any products/ services of Freecharge or any third party and is not intended to create any
  rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent
  activity is identified as being carried out for the purpose of availing the benefits under the offer or
  otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits
  accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any
  manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the cashback under the offer.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Freecharge Terms & Conditions applicable