

Dear Customer,

Thank you for banking with us. Your new Axis Bank credit card is on its way. We wish to inform you that in order to safe guard your Credit Card better, we have disabled the online, international and contactless usage on your new Credit Card plastic. This is as per RBI circular RBI/2019-20/142 DPSS.CO.PD No.1343/02.14.003/2019-20

Your existing card plastic will remain active for Domestic ATM and POS transactions. In case you wish to use your card for online, international or contactless transaction functionality till you receive the plastic you may enable any of these functionalities through any of the below mentioned options.

However, to increase security of your card transactions, it is advised that you enable online, international or contactless transaction functionalities only after receiving the card plastic.

- 1. Axis Mobile App:
- Axis Mobile App: Login Axis Mobile App -> Services -> Credit Card -> Manage Usage -> Select Card
- 2. Internet Banking

Login -> Services -> Credit Card Services-> Select Card -> More Services -> Manage Usage

Should you wish to connect, chat with us on Axis AHA by logging into <u>www.axisbank.com</u>. Avail our digital banking through our Internet Banking or Axis Mobile services from the comfort from your home.