



AXIS BANK



IEbaQ siNba TuHna miyaMbu miY-maI paHhNba mpuHfaba TOrM

**reguleteY AeNtaItisiHga cuHsiNnrga rijarb beNk Aof Indiyana IOKYpa miyaMbu miY
paHhNba TOrM**

(noveMbr 01, 2022 dgi noveMbr 30, 2022 faUba)

yaUfM taQpa



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Kri tOgdge Kqdbra?

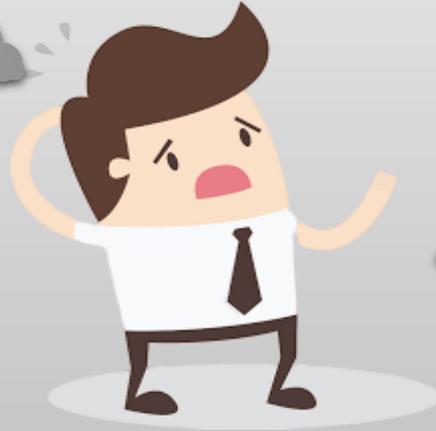
AeQkaUNtsiH
meciyo
AoIrQpgi fqfM
ToQpsiH
fqdrbra??

AdoM Kqdna
tOKiba Ayaba
yaUdba
traNjeQsN

KqhNba
tOdna mmL
IOba??

AetiAeM
traNjeQsN
maI paQtrbra?

AdoMgi wakY
Adu beHkna
IoIsiNba
ZMdrbra??





mnuHgi nuHZaItbsiH yeHsiNnba mekanijM

nuZaItba yeHsiNnbgI AhaNba

wafMsiH

- ✓ **braNs /AetiAeM**
- ✓ **KudQta wari saba / AegeNtka wari saba**
- ✓ **AEKoIga wari saba / koL seNtr**
- ✓ **ImeLgi KuYTaHda paU faUnba l**

nuZaItba yeHsiNnbgI Anisuba

wafMsiH

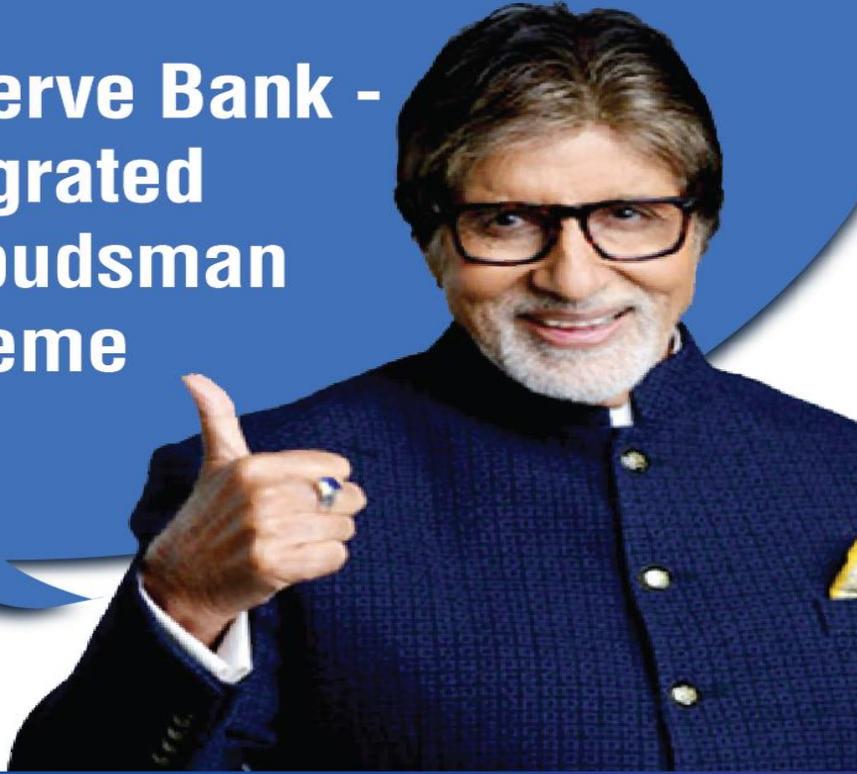
- ✓ **beHk Adugi nodeL Aofisarda Iduna KqhNba**
- ✓ **grivaNs foM daUNlod tOba AmsuH mduda pLliba Aedres Aduda Tabiyu**
- ✓ **braNska mri lEnba wakYsiHgidmQtdi, sarkL nodeL Aofisarga taNnbiyu**

nuZaItba yeHsiNnbgI AhuMsuba

wafMsiH

- ✓ **prINsipaL nodeL Aofisarda wa yOba**
- ✓ **websaiYta kliQ tOrga piAeNAo da ImeL Ama Tanba tOba**
- ✓ **grivaNs foM daUNlod tOba AmsuH mduda pLliba Aedres Aduda Tabiyu**

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- Lodge your complaint from anywhere, anytime
- Get acknowledgement and track status of your complaint on the Complaint Management System (CMS) portal
- For more information or to file a complaint, visit <https://cms.rbi.org.in>



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For feedback, write to rbikehtahai@rbi.org.in



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भारतीय रिज़र्व बैंक
RESERVE BANK OF INDIA
www.rbi.org.in



UNnbiyu AarbiAaIgi beHkiH AoMbjmN - beHkiHda Tard AMPayar AoIriba

1. kriguMba beHk Aduna AdoMgi wakY Adu AdoMbu peLhNduna Ta Amgi mnuHda waroIsiN purQtrbdi, AarbiAaIgi beHkiH AeMbjmNga UNnbiy
2. beHkiH AoMbjmN IskiM Asi AdoMgi beHkiHgi wakYsiH loIsiNnba seL cqdba AmsuH KudoHcadba IEhNdba UpaIni
3. beHkiH AoMbjmN IskiM Asina koLlibsi beHkiH sarvissiHda IEba mKL mKa kyagi AwaY ApasiHni

AtoPpa AwaY-Apa yeHsiNnba mekanijM rijar**beHk** – Intigreted AoMbjmN IskiM, 2021

kriguMba beHk Amgi ntrga AeNbiAefsigi mayoQta AdoMgi wakY IEbirbdi yanba purQnbggi KoHTaHsiH

beHksiH /
AeNbiAefsiH



Ta Amgi mnuHda
waroIsiN purQtba ntrga
peNniHZaI AoIdba
wareP pirQpa

AarbiAaI AoMbjmNgi Aofis



Ta Amgi mnuHda
waroIsiN purQtba ntrga
peNniHZaI AoIdba
wareP pirQpa

AapiLleY AoToriti



TaQ 1

- beHksiH/AeNbiAefsiH brassiH ntrga websaIY ta AIba wakY pisiNbiyu
- beHksiH/AeNbiAefsiHna AdoMgi wakY Adu yanba purQnba numiY 30 ZaIbiyu
- beHksiH/AeNbiAefsiH na pirQpa wareP Adu peNdrbsi, TaQ 2 da cYpiyu

AeskelesN metriQs

braNs menejr → joneL Aofis → hed Aofis

TaQ 2

- <https://cms.rbi.org.in>. da yaUba kMpleNt menejmeNt sisteM portel da beHksiH/AeNbiAefsiHgi mayoQta wakY TaHgYpiyu ntrga;
- seNtrelaIj risiY & prosesiH seNtr, rijar**beHk** Aof INdiya da Taba KuYna Iba wakYsiH
- wakYka mri IEnba KqniHbsiH, toL fri nMbr 14448 da koL tObiyu

TaQ 3

- numiY 30 nigi mnuHda kstrmr Aduna ApiLleY AoToritigi mmaHda AaPpiL Ama TajiNba yaI, AoMbjmNna pirQpa waroIsiN Aduda nuHZaItba tarbdi
- AapiLleY AoToriti Asi rijar**beHk** Aof INdiya (AarbiAaI) gi diputi gvrnrni

sef dijiteL beHkiH

- AdoMgi paswardsiH, piAaIAeN, Aotipi, sivivi, AsinciHba Adu knaguMbsiHga AoNlaINda ntrga foNda piToQpignu
- AesAeMAes, ImeL ntrga sosiyel mediya pleYforMsiHgi KuYTaHda fqba ciHnniHZaI AoIba liHksiHda kEdOZEdsu kliQ tObirugnu



“ Safe digital banking starts with you. Transact safely ”

RBI Kehta Hai...
Jaankar Baniye,
Satark Rahiye!

sef dijiteL beHkiH preQtises



sef beHkiH preQtises kidmQta tOgdbsiH

- ✓ mtM puMnmQta beHksiH/sarvis provaIdrgi AofisiyeL websaIYsiHda cqbiyu Amdi sikiyor AoIba websaIYsiH sijiNnbiyu, haIbdi, na sikiyor websaIY haIbni
- ✓ AdoMgi mobaIL/ lePtoP/ pisi dgi pemeNt/faInaNsiyeL AePsiH puMnmQtgi log AaUY tObiyu, kriguMba mKoIsiH Asi teknikeLgi ApN-AraQ lErbdi ntrga AePsiH daUNlod tOriZEda
- ✓ nMTaQki sasiNnba AmsuH yeHbda maNnba beHksiH ntrga I-kMmrs pleYforMsiH TeHndnba websaIYsiH/yaAarAeLsiHgi bnaNsiH ceQ tObiyu
- ✓ ImeLsiH AoTeNtiQ AedresiHdgini haIba AseHba Kqnba fqliba ImeLsiHgi mnaNsiH AmsuH hedrsiH ceQ tObiyu
- ✓ AesAeMAes/ waYsAeP/ ImeL, AsinciHbgi KuYTaHda fqba teLhLIba yaAarAeLsiH/ gugL forMsiHda kliQ tObda ceQsiNbiyu
- ✓ bloQ/ ANsbskraIb/ IspeM meLni haIna riporY tObiyu beHHsiH/IkMmrs/ sars INjiN websaIYsiHda liHk Tabiduna
- ✓ AoNlaINda poYce IEba yoNba mtMda ceQsiNbiyu | yupiAaIgi KuYTaHda seL IOba mtMda piAaIAeN/pasward haPpgi drkar lEte
- ✓ mhOsa mhOsa AoIba AkoIbgi fivMda AdoMgi mobaIL foNda mobaIL neYwaQ mtM kuIna fqdba tarbdi AdoMgi mobaIL Aopretrda KuYIE Tuna paU pibiyu
- ✓ AdoMna haNna Kqdna Aotipi seMdnba caH naIna AesAeMAes/ ImeLsiH ceQ tObiyu
- ✓ kMpeni Amga seL piToQ pisiN tOndriZEda, mKoI Adu registr tOI tOde AmsuH laIseNs paI paIde haIbdu verifaI tObiyu
- ✓ tu feQtr AoTeNtikesN trN AoN tObiyu AsguMba KudoHcaba Asi piba mfM KudiHmQta
- ✓ AetiAeM sijiNnba mtMda, piAaIAeN nMliZEda AdoMgi KuY Amduna kiped Adu KNjiNbiyu
- ✓ seL TorQtrbdi, AetiAeMda keNseL nMbiyu AmsuH hoM IskriN TorQIbKQtda cYpiKo
- ✓ kstmr keyar nMbrsiHdi kEdoZEdu mobaIL foNgi mAoHda lEte haIbsi KjiNbiyu
- ✓ sidiAeMda seL TmjiNba mtMda, mfM Adu TadoQtriZEda meciN Aduna seL Adu lOsiNKre haIbdu ceQsiNn yeHbiyu
- ✓ te kard INsiNfm mnaQta ntrga AetiAeM meciNgi kipedki mnaQta AheNba divaIs nPtuna lEbra haIna mtM puMnmQta ceQ tObiyu

safba dijiteL beHkiH preQtises



❌ sef beHkiH preQtisesskidmQta tOroIdbsiH

- ❖ AetiAeMsiHda sQKqdbsiHbu Tajbignu AmsuH mKoIdgi mteH nipignu mrMdi krideNsiyeLsiH huraNKibsu yaI
- ❖ siM kard AmsuH mobaIL nMbrgi AkuPpa waroLsiH piToQpignu ntrga AetiAeM kardta piAaIAeN IsiNbignu ntrga websaIYsiHda/ divaIssiHda/ pblIQ lePtoPsiHda/ deQstoPsiHda AkuPpa waroL tMbignu
- ❖ beHksiH, InsureNs, gvrNmeNt AsinciHbdgi koL seNtr AejeNtsiH sajiNnduna knaguMbsiHna Aofrgi laH TaQpda Tubignu AmsuH yujrneM, pasward, kardki AkuPpa waroLsiH/ piAaIAeN/sivivi/Aotipi, deY Aof barT, AaDar nMbr, ImuHgi miAoIsiHgi miH, AsinciHba piTorQnba tOba nMfu/ KdrQta cYpignu
- ❖ sarvis provaIdrsiHgi kNteQ diteLsiH srs INjiNsiH, AesAeMAes, sosiyel mediya, ImeLsiH, AsinciHbdgi Tibignu
- ❖ msQ Kqdba/verifaId tOdba liHksiHda kliQ tObignu AmsuH verifaId tOdba sorssiHdgi sQKqdba miAoIsiHgi paUtaQ IOrga AePsiH daUNlod tObignu
- ❖ seL Kra fqnnba ntrga AtE mrMgidmQ AdoMgi beHk AeQkaUNtsiH/ AetiAeM kardsiH AtoPpasiHna sijiNnbgI Ayaba pibignu, msina seL TadoQ TajiNgi IMbi yaYtuna beHk AeQkaUnt laNna sijiNnbgIdmQ pulis INvestigesN tOrQpa yaI
- ❖ AdoMgi kewaIsi diteLsiH/ AeQkaUnt diteLsiH/ AetiAeM kard diteLsiH/ piAaIAeN/sivivi/ Aotipi diteLsiH hqIQpa koLsiH/ImeLsiH/AesAeMAes paUKuM pibirugnu
- ❖ TajniZaI AoIdba loYtri AofrsiHda Tajbirugnu AmsuH AsiguMba ImeLsiH/koLsiHgi paUKuM AoIna AceYpa krideNsiyeLsiH piToQpirugnu
- ❖ AcOba seNfM Ama AarbiAaIda taduna lEre AmsuH mdubu TadorQnbgidmQta seNfM Kra TarQpa taI haIna TarQpa mesejsiHgi paUKuM pibirugnu
- ❖ kes AoIna maHjOnna loN prosesiH fi piToQKiduna nMTaQ tOhNbiKignu
- ❖ praIj mni/AofriH, gvrNmeNt Aed AmsuH seL fqnnba/mobaIL beleNs ricarj tOnba/ TbQ Ama fqnnba kewaIsi APdeY tObgini haIna TarQpa mesejsiHgi paUKuM pibirugnu
- ❖ ApiQpa seNdoIda AoNlaIN loN AofrsiH/ KudQta fqqdba loNgidmQta seL tibignu ntrga AceYpa krideNsiyeLsiH haPpignu
- ❖ faInaNsiyeL AePsiH sijiNnriba divaIs Aduda IskriN seyariH AePsiH sijiNnbignu
- ❖ yupiAaI piN haPKrba mtuHda seL TadoQnbgidmQ sijiNnba yaba msQ Kqdba pameNt AePsiH sijiNnduna kyuAar kodsIH IskeN



tOgdbsi H

- mtM puMnmQta AdoMgi beHkki yuAarAeL Adu verifaId tOrba AmsuH Tajba yaba braUjrSiH AmsuH pemeNtkidmQta AEctitipiAes sikiyord websaIdsiH (* na sikiyor haIba) KQtda nMbiyu| yuAarAeL wiNdo (Imej) da sikiyor saIN (waIKu) IEbra yeHbiyu
- ALfanyumriQ AmsuH IspesiyeL kreQtrsiH (#.", @. \$ AsinciHba) sijiNnduna AdoMgi paswardsiH Adu waKLna lambda waba AoIhNbiyu
- AdoMgi pasward yaMna toIna hoHba kaUbignu
- mtM puMnmQta AdoMgi pemeNt traNjeQsN AePsiH (beHksiH, nN-beHksiH, waLleYsiH, AsinciHba) Adu KwaIdgi nOba vrjNda APdeY tObiyu
- AdoMgi mobaIL nMbr AmsuH ImeL AaIdi AdoMgi beHk AeQkaUNtka liHk tObiyu AmsuH AesAeMAes/I-meL Alrt sarvis KNbiyu

tOroIdbsi H

mhOsaga maNndba/ ANAoToraIj traNjeQsN TeHnbirbdi KudQta beHkta paU pibiyu

- kEdOZEdsu AoNlaIN sarski mteHna AdoMgi beHki websaIY cqbignu
- kEdOZEdsu foNda logIN krideNsiyeLsiH TMbignu, Aduga Tajba yadba porteLsiH/sarvis provaIdrsiHda krideNsiyeLsiH nMba/TMba tObignu
- pbliQ divaIssiH, saIbr kefesiH AmsuH sikiyor AoIdba/ AopN neYwaQsiH haIbdi pbliQ/ fri waIfaIsiHgi KuYTaHda trajeQtiH tOba TadoQpiyu
- AdoMgi mobaIL beHkiH piN ntrga INtrneY beHkiH AaIdi, pasward AmsuH Aotipi knadsu piToQpignu (beHk Istaf yaUna)

yunifaId pemeNt Intrfes (yupiAaI)



tOgdbsi H

- yupiAaI AeP APdeY tOduna TMbiyu
- mtM puMnmQta marceNt/ miAoI Amgi kLleQ rikwes Adu Ayaba pidriZEda hNna yeHbiyu
- transfer tOdriZEda seL msiH AmsuH fggdba miAoI hNna ceQ tObiyu AmsuH hNna kNfarM tObiyu

tOroIdbsi H

- AdoMgi piN knaguMba AmYtda piToQpignu
- seL fggdOriba miAoI Adu haNna verifaI/hNna kNfarM tOdna seL TadoQpgi hEnbi TadoQpiyu

kNjumr Aeweyarnes - saIbr TreYs AeNd frods

nMTaQ tOba miAoIsiHna yujr AaIdi, logIN/ traNjeQsN pasward, Aotipi (waN taIM pasward), piN, sivivi, AeQspaIyari deY AmsuH AtE parsneL INformesNguMba debiY/krediY kard diteLsiH AroNba waroLsiH IOToQnba hoYne| nMTaQ tObsiHna toIna sijiNnba paMbE Krdi -



visiH - kewaIsi-
APdesNgi, AeQkaUnt/
siM-kard ANbloQ tObgi,
piToQKrba AemaUNt
AmuQ hLIQnbgj,
AsinciHba mrM piduna
kstmrsiHgi AroNba
waroLsiH IOToQnba laH
TaQnba beHk / nN-
beHk I-walleY
provaIdrsiH/ telikoM
sarvis provaIdrsiHdgi
tOrQpa sajiNnduna
tOrQpa foNsiH

fisiH -kstmrsiHda
mKoIgi beHk/I-
walleY provaIdrdgi
laQpa
kMmunikesNni
AmsuH AroNba
waroLsiH ciHToQnba
liHk yaUI haIna
KLhNduna Apqpa
sinba sajiNnba
ImeLsiH AmsuH /
ntrga AesAeMAessiH

rimoY Aeqses-
kstmrsiHna
mKoIgi mobaIL
foNda/kMpyutrd
kstmrsiHgI data
puMnmQ yeHba
ZMba AeplikesN
Ama daUNlod
tOhNnba KoIcaQ
Taduna

seL fqnba "AdoMgi
yupiAaI piN cqbiyu"
haIbguMba mesejsiH
sajiNnba pemeNt
rikwestsiH Taduna
yupiAaIgi "kLleQ
rikwest ficr laNna
sajiNnba

beHksiH/
webpejsiHda I-
walleY
provaIdrsiH/
sosiyeL mediya
gI sajiNnba
nMbrsiH
AmsuH sars
INjiNsiHna
UYpa

nMTaQ tOKrbda IOKYkdba KoHTaHsiH



AdoMgi beHk/AeNbiAefsi da paU faUbiyu AmsuH KudQta AdoMgi AeQkaUNt bloQ tObiyu AmsuH AIba wakY Ama

TajiNbiyu



INdiyaN saIbr kraIM koAordinetiH seNtr da wakY/AefAaIAar Ama TajiNbiyu ntrga saIbrkraIM heLPlaIN nMbr 1930 da

kolObiyu



benifisri AeQkaUNtsiHda fNdsiH TiHjiNnba AdoMgi braNsta paU faUbiyu



kriguMba beHk/AeNbiAefsi Aduna AdoMgi wakY Adu loIsiNba ZMdrbdi AarbiAaI AoMbjmN yOnba tObiyu

Don't let anyone score against you

Never share your Password, PIN, OTP, CVV, UPI-PIN, etc., with anyone



Rasika Raje
Indian Badminton Player and
RBI Employee

Poorvisha S. Ram
Indian Badminton Player and
RBI Employee

dijiteL/AoNlaIN nMTaQ ZaQToQpa

- KudQ KudQta ceQsiNwa fqnnba AdoMgi mobaIL nMbr AmsuH ImeL beHkta rejistr tObiyu
- kEdOZEdsu mobaIL, ImeL ntrga prsta mruAoIba beHkiH data TMbignu
- AoNlaIN beHkiHgidmQta verifaI tOrba, sikiyor AoIba AmsuH Tajba websaIYsiH KQtmQ sijiNnbiyu
- pbliQ, AopN ntrga fri neYwarQsiHgi KuYTaHda beHking tOdnba hoYnbiyu
- AdoMgi AoNlaIN beHkiH pasward AmsuH piN caH naIna hoHdoQpiyu
- kriguMba maHKiba ntrga huraNKiba tarbdi AdoMgi AetiAeM kard, debiY kard, pried kard KudQta TiHjiNbiyu



sisteMsiH AmsuH prosijrsiH mpaHgL kLhNba - IleQtroniQ beHkiH traNjeQsNsiH tOba mtMda kstmrsiHda sef AoIbgi waKL poQhNnba sisteMsiH AmsuH prosijrsiH

- mpaHgL kNba AmsuH safu IEba nMTaQ KqdoQnba AmsuH ZaQToQnba mekanijM
- Ayaba pidba traNjeQsNsiHna AoIhLIQpa KudoHTiba AoNnba mekanijm (KudM AoIna, IEriba beHki sisteMsiHda srQ siba mtaH) AmsuH AsiguMba TQdoQsiHdgi TorQpa laIyebilitisiH AoNba
- KudoHTibsiH laIToQhNnba caNnba KoHTaHsiH IOKYpa AmsuH mdudgi TorQpa laIyebilitisiHdgi msabu ZaQToQcnba
- IleQtroniQ beHkiH AmsuH pemeNtsiHga mri IEnba nMTaQtgi mKoI msabu krMna ZaQToQcgdge mtaHda toIna AmsuH hNna hNna kstmrsiHda paUtaQ pinba sisteM Ama
- Ayaba pidna tOKiba IleQtroniQ beHkiH traNjeQsNsiHgidmQta kstmrsiHda maHKiba hNjiNnba AroYpa IEtba, micq miKaI naIdba AmsuH cP cana lePToQlba mekanijM

beHkiHda teknoloji sijiNnba

- dijiteL beHkiH Asi “KudoHcaba” AmsuH “sef AoI” | mtM Amda heQta, mfM Amda heQta traNjeQ tObiyu|
- AdoMgi yuMdgi nuZaIna, yaMna laIna beHkiH tOba
- yaMna Tuba AmsuH sef pemeNt tOduna mtM cHhNde
- toZaN toZaNba traNjeQsNgidmQta mKL yaMba dijiteL pemeNt AoPsNsiH
- 24x7 AeNIAefti, AaIAeMpiAes, yupiAaI AmsuH bibipiAes 24 x 7

digital transactions
Transact anytime,
anywhere



Ismart foN Amta lEtba ntrga INtrneY sijiNndba

***99# sijiNnduna go dijiteL**

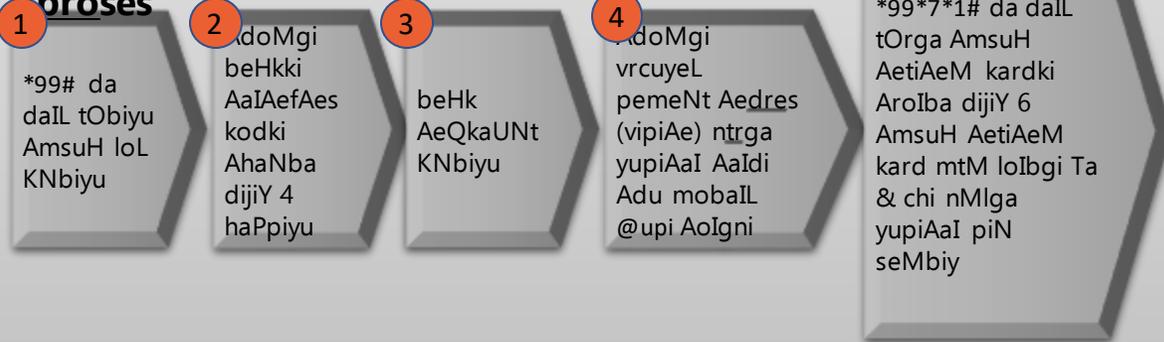
ficr foN/Ismart foN sijiNnduna INtrneY kNneQsN yaUdna yuAesAesdi kod (*99#) daIL tOrga beHk AeQkaUNT Anigi mrQta seL TadoQ TajiN tOba yahNba pleYforM Ama



- AdoMgi yupiAaI piN sijiNnrga, AdoMna benifisri Amda benifisri Adugi vrcuyel Aedres KQtq Kqlga IraI laIna fN traNsfer tOba Zmmi
- benifisri Adugi vrcuyel Aedres lEtba tarbdi, AaIAefAessi AmsuH AeQkaUNT nMbr ntrga beHkta liHk tOba AaDar nMbr ntrga mobaIL nMbr sijiNnrga benifisri Aduda fN traNsfer tObgi AoPsNsu lE|
- ntrga "998 sijiNnrga knaguMba Amna yupiAaI AmsuH #998 da registr tOrba risipiyeNt Amda fN traNsfer tOba yaI

AmuQKQtq tOgdba registresN

proses



INtrneY sijiNnba yaba AdoMgi IsmarY foN Ama lEbra?

yunifaId pemeNts INtrfes (yupiAaI) pleYforM sijiNnduna go dijiteL

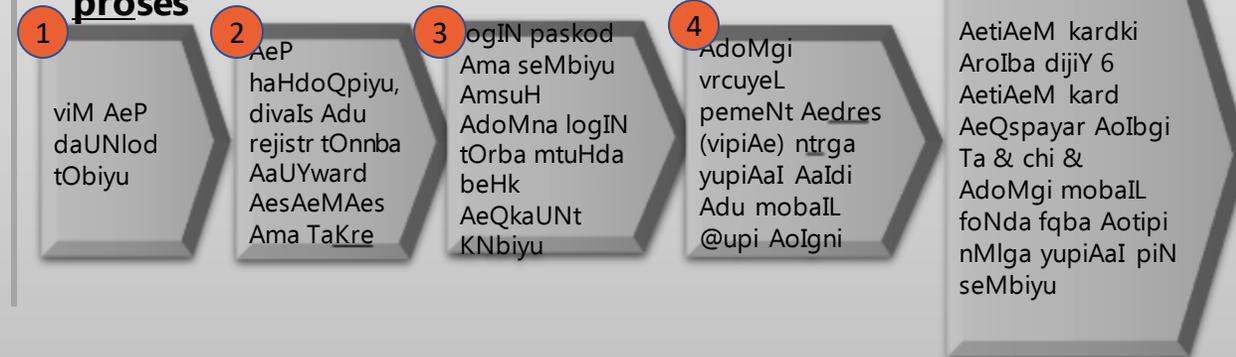
INtrneY sijiNnba yaba mobaIL foN Ama sijiNnrga beHk AeQkaUNT Anigi mrQta seL TadoQ TajiN yahNba pleYforM Ama



- benifisri Amgi vrcuyel Aedres Kqlga, AdoMgi yupiAaI piN sijiNnrga bejifisri Aduda IraI laIna fN TadoQ TajiN tOba yaI| benifisri Adugi vrcuyel Aedres lEtba tarbdi, AaIAefAessi AmsuH AeQkaUNT nMbr sijiNnrga benifisri Aduda fN traNsfer tObgi AoPsNsu lE|

AmuQKQtq tOgdba registresN

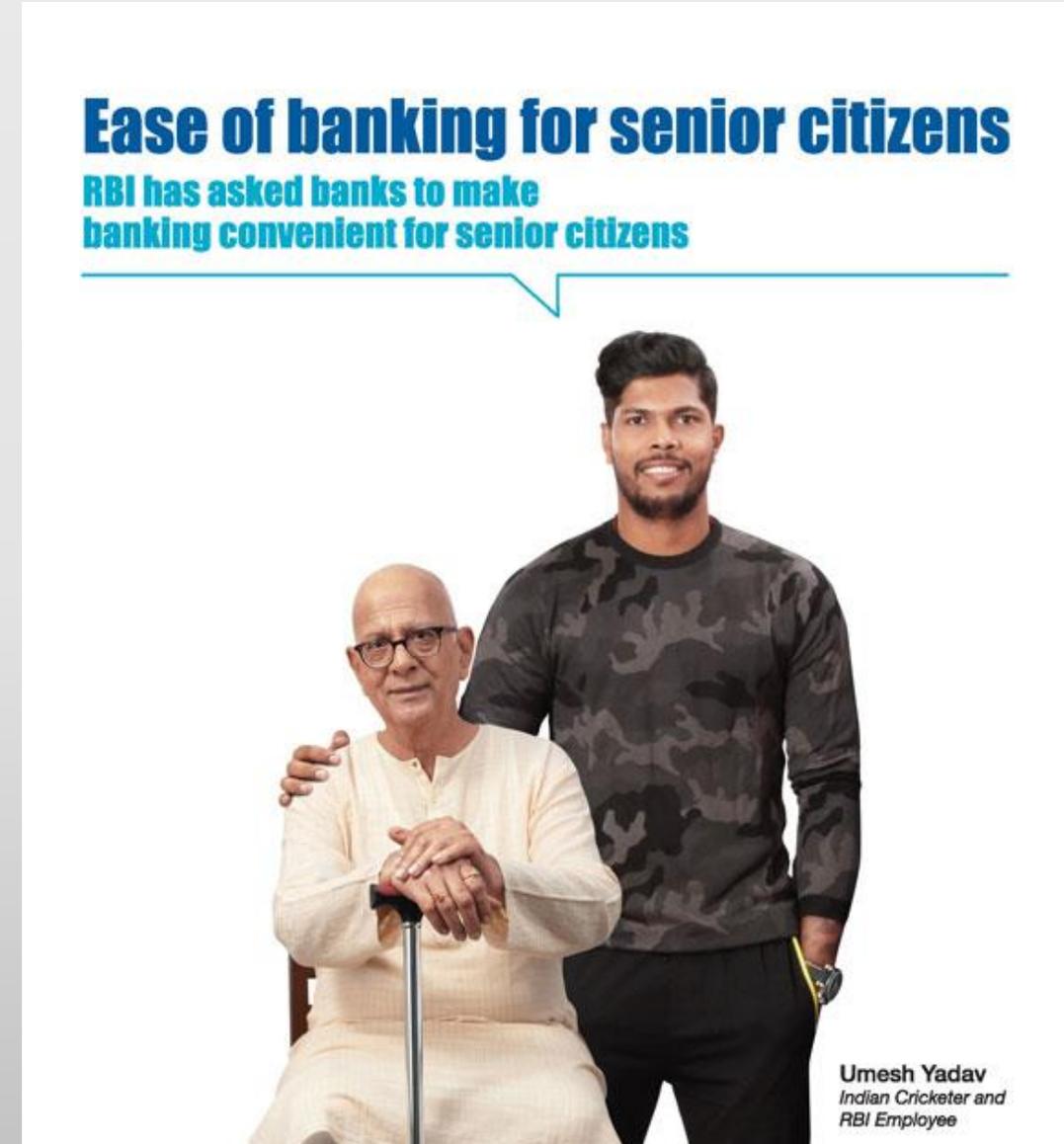
proses



AhL AoIrba nagriQsiH Amdi soInaIrbsiHgidm
Qta yuM yuMda fqba beHkiH sarvissiH

AhL AoIrba nagriQsiHda beHkiHgi TbQ KudoHcahNnba AarbiAaIna beHksiHda haIKre

- AdoM kriguMba chi 70 surbdi, AdoMna AkQnba mruAoIba beHkiHgi KudoHcabsiH AdoMgi yuMda fqgni
- beHksiHgi rekordta fqba deY Aof barTta yuMfM AoIrga mpuH faba kewaIsi kMplaIyeNt AeQkaUNt Adu mTNta 'siniyr sitijN AeQkaUnt' ta AoNToQI
- beHksiHna mKoIgi braNssiHda AhL AoIrbsiHda mKoIgi beHkiH tOnnba KudoHcaba dediketeY kaUNtrsiH haHdoQI



soInaIrba miAoIsiHgidmQta TMba beHkiH sarvissiH



- mmiY UdrbsiHda micq miKaI naIdna beHkiHgi KudoHcabsiH puMnmQ haIbdi Tard parti ceQsiH yaUba ceQ buQ fesiliti, neY beHkiH fesiliti, loQkr fesiliti, riteL loNsiH, krediY kardsiH, AsinciHba fqhNnba beHksiHna hoYnE
- yaMdrbda **braIL kiped** yaUba tokiH AetiAeM Ama mhOsana lokeliti Amda mmiY UdrbsiHgi ApaMba fqhNnba fqhLli



- hwiL ciyar sijiNnbsiH / soInaIba miAoIsiHna yaMna laIna sijiNnba ZMnba hOjiQ hOjiQ lEriba AetiAeMsiH/ tuHda laQkdba AetiAeMsiHda reMP beHksiHna soIfdna yaUhLli AmsuH AsuMna siL-laHI mdudi AetiAeM Adugi AwaHbna hwiL ciyar sijiNnriba Amda Awaba pide
- beHk braNssiHgi cqfMda reMPsiH TMduna soInaIrba miAoIsiH/ hwiLciyar sijiNnribsiHna beHk braNssiHda cqIga KudoHcadba AmYta yaUdna mKoIgi TbQ paHToQhNnba beHksiHna caNnba KoHTaHsu lOKYli

beHkiH sarvises AeMAesAeMIsiH/ seLf gruPsiHda fqhNba



AesAecji seviHs AeQkaUNtsiHgidmQta

- AesAecjigi seviHs beHk AeQkaUNt haHdoQpa mtMda AesAecji Adugi meMbr KudiHmQki kewaIsi verifikesN tObgi drkar lEte
- Aofis beyarr puMnmQki kewaIsi verifikesN tOrga AduM yagni
- AduM AoInmQ, AesAecji Adugi mhuY siNduna AeQkaUNt Adu haHdoQnba AoToraj tOrba Aofis-biyarriH Adugi mmiH taQpa AesAecjigi wareP Adudi pisiNgdbni.

marjiN AmsuH sikyuriti cYnkaHloN

- loN fqnbgidmQta AesAecjisiHdgi koLletreL sikyuriti IOba tOroI
- korps Adugi sruQ mridgi henna loN IOba yaI kriguMba kriguMba AesAecji Aduna chi kya maI paQna TbQ tOrQlbdi ApuNba Adugi sruQ mri AoIba loN AemaUNT piba yaI AesAecjisiH Aduna mmaHgi loNsiH mtM cana siHKi. AesAecjisiH Aduna krediY fesiliti TOdaH sijiNnKi

msana tuHsiNjbsiH

- msana tuHsiNjbsiH Asi Ani ToQna paba yaI
 - ❖ gruPki ApuNbda mdugi sruQ AoIna yaUdba
 - ❖ gruPki ApuNbda mdugi sruQ Ama AoIna AmsuH gruP mnuHda saNdoQpa
- msana tuHsiNjbsiH Asi AdoMgi AesAecjibu kaNnba piba yaba beHktgi gruP Asina IOba yaba loN pannbsu AoI mrMdi AesAecji Aduna henna caUba loN beHktgi fqbsu yaI AesAecji Adugi meMbrsiH Aduna gruPki meMbrsiHna msana tuHsiNjbsiH Adu INtrest INkMda caH maNnna piba yabra ntrga gruPtgi divideN AoIgdra haIbdu puNna wareP IOgni



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